Consumer Financial Protection Bureau’s Office for Older Americans

Free Resources

Preventing Financial Exploitation, Fraud, and Abuse

**Consumer Education Meal Service Placemats** – On a variety of anti-fraud topics (Some available in Spanish)

**Managing Someone Else’s Money** - National guides and specific to below states:
- Virginia
- Florida
- Illinois
- Arizona
- Oregon
- Georgia

(National guides available in Spanish)

Co-brand Managing Someone Else’s Money

Money Smart for Older Adults (Available in Spanish)

Mortgage Closing Scams

Protecting Residents from Financial Exploitation – A manual for assisted living and nursing facilities

Planning for a Secure Retirement

**Know Your Financial Adviser** (Available in Spanish)

**Pension Lump-Sum Payouts and Your Retirement Security**

**Protect Your Retirement Pension**

**Planning Your Social Security Claiming Age**

Where to Find Us!

Order and download our publications for free: consumerfinance.gov/olderamericans
Contact us and/or sign up for our information distribution list: olderamericans@cfpb.gov
Consumer Financial Protection Bureau’s Office for Older Americans

Free Resources

Understanding Reverse Mortgages

Considering a Reverse Mortgage?
Reverse Mortgages: A Discussion Guide
Your Reverse Mortgage After a Natural Disaster

Resources for Practitioners

Elder Fraud Prevention and Response Networks Resources

Elder Fraud Prevention and Response Networks Development Guide

- Convening communities to build elder protection and response networks
- Report and Recommendations: Fighting Elder Financial Exploitation through Community Networks

- Resource Guide for Networks

- Summary: Report and Recommendations: Fighting Elder Financial Exploitation through Community Networks

Industry Guidance and Reports

Suspicious Activity Reports on Elder Financial Exploitation: Issues and Trends
Memorandum on Financial Institution and Law Enforcement Efforts to Combat Elder Financial Exploitation

Advisory for Financial Institutions on Preventing and Responding to Elder Financial Exploitation

Reporting of Suspected Elder Financial Exploitation by Financial Institutions: An update to the 2016 Advisory and Recommendations

Interagency Guidance on Privacy Laws and Reporting Financial Abuse of Older Adults
Consumer Financial Protection Bureau’s Office for Older Americans

Free Resources

Additional Information

CFPB’s hub for coronavirus content

Mortgage and housing assistance during the coronavirus national emergency

Submit a complaint to CFPB about a problem with a financial product or service

Office for Older Americans webinar archive

If you have a question about elder networks or would like to be added to our contact list for updates, email us at eldernetworks@cfpb.gov